

# CAPABILITY STATEMENT

**Company Name:** Suzzan's Home Care Agency / SUZZAN'S IMPORTS AND EXPORTS  
GENERAL GOODS AND SERVICES LLC

**Website:** [www.suzzanshome-careagency.com](http://www.suzzanshome-careagency.com)

**Phone:** (860) 725-2842

**Email:** suzzansllc@gmail.com

**Address:** 360 Bloomfield Avenue suite 301 room325 Windsor CT,06095

**UEI / DUNS / CAGE Code:** Z3D9RDGMV446 / Z3D9RDGMV446 / 964S4

**NAICS Codes:**

- 621610 – Home Health Care Services
- 624120 – Services for the Elderly and Persons with Disabilities
- 541611 – Administrative Management & General Management Consulting

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## Core Competencies

Suzzan's Home Care Agency specializes in compassionate, non-medical and skilled in-home care services to seniors, veterans, and individuals with disabilities. Our mission is to promote safety, dignity, and independence in the comfort of our clients' homes.

- Personal Care Assistance (bathing, dressing, grooming)
- Medication Reminders & Management
- Companionship & Social Engagement
- Light Housekeeping & Meal Preparation
- Respite Care & 24/7 Live-in Support
- Skilled Nursing Support (if applicable)

## Differentiators

- **Family-Focused Care:** Personalized care plans tailored to individual client needs.
  - **Culturally Sensitive Staff:** Diverse team trained in cultural competency and respectful care.
  - **Veteran & Medicaid Accepted:** Experience serving VA and state-funded clients.
  - **Rapid Response:** Quick onboarding and flexible scheduling.
  - **Compliance-Driven:** Aligned with state and federal health standards.
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## Past Performance

Although we have not held formal government contracts to date, we have successfully provided services to a variety of private clients. Below is a summary of relevant past performance:

**Note:** Full references and service details available upon request.

Client Name	Contract Type / Services Provided	Contract Period	Contract Value
Margarita Diaz	Ongoing services (details upon request)	December 2, 2023 – Present	\$48,000 (past year)
Deloris Stephano	Private engagement	Date unspecified	\$1,675
Dandra Whyte	Private engagement	Date unspecified	\$23,236
Massimo Macerol	Private engagement	Date unspecified	\$1,554.25
Alan Lapa	Private engagement	Date unspecified	\$500
Beverly Merrifield	Private engagement	Date unspecified	\$75
Joan Frye	Private engagement	Date unspecified	\$3,500
Nancy Batchelor	Private engagement	Date unspecified	\$3,330
Karen Christopher	Private engagement	Date unspecified	\$567.50
Susan Blair	Private engagement	Date unspecified	\$500

## Company Data

- **Business Structure:** Sole member LLC
  - **Year Established:** 2021
  - **Certifications & Licenses:**
    - **State of Connecticut Supplier Diversity Program**  
*Certified Black American Woman-Owned Small/Minority Business Enterprise*  
**Certification Period:** December 2022 – December 20, 2024
    - **Connecticut Department of Consumer Protection**  
*Registered Homemaker Companion Agency*  
**Registration Number:** HCA:0001968
    - **Connecticut Registered Nurse License**  
**License Number:** 77294
    - **GT Independence**  
*Certified Personal Care Assistant (PCA)*
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## Business & Compliance Information

- **Department of Transportation (DOT) Number:** 4143643
  - **Taxpayer Identification Number (TIN):** 86-258497
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## Contact Information

**Name:** Charmaine Dianna Balfour

**Title:** Owner/Manager

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